

5 actions for dealing with hidden defects!

Because it's never easy or straightforward to maneuver through a situation as thorny as a hidden defect, our experts suggest **5 actions** you can take to get through this ordeal more quickly.

3.

Facilitate the technical expertise process

Because no one knows your home better than you do, **answer the expert's questions** to the best of your knowledge as he researches the cause(s) of the defect, identifies its origin and determines how long the defect has existed.

5.

Contact a lawyer, if necessary

With the expert's report in hand, the lawyer will determine whether you have sufficient grounds to **take legal action**, and against whom this action will be brought.

1.

Make an appointment, with a recognized legal building expert

First and foremost, it's important to determine whether the problem you're facing (mold, water infiltration, etc.) could constitute a hidden defect. A forensic expert is the **only building professional** who can make this determination.

2.

Participate in the analysis and preparation of the case file

In order to determine the nature of the defect, the forensic expert will discuss the case with you to understand the **history of the building**, its work and other problems encountered over time.



4.

Remain available while the expert's report is being written

While the expert draws up the report summarizing his methodology, findings and conclusions, he may contact you to **confirm a detail** or ask for a photograph of a specific element.

